

WELCOME TO MAPAC

We are delighted to be working with your school who have entrusted us with providing your children's school uniform.

1. HOW TO REGISTER & ORDER

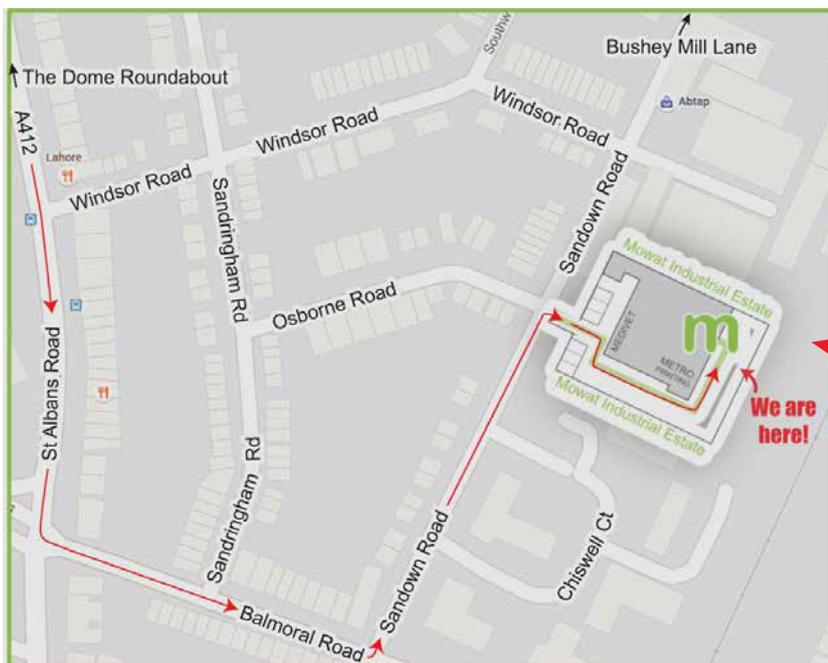
- CLICK THE UNIFORM LINK FROM YOUR SCHOOLS WEBSITE...or...
- Visit www.mapac.com/education/parents or search online for 'Mapac find your school'.
- Use the 'LOGIN/REGISTER' tab at the top of the page and fill in your details (even if you don't need to order straight away, it means you'll start receiving Mapac updates and offers!)
- Once on your dedicated school page, simply add everything you need to your basket, register (if you haven't already) and then check out.

2. BUY AT OUR ON-SITE MAPAC SHOP

Based on hugely positive feedback from our customers we have made the decision to carry on with an appointment only system permanently. **You must book an appointment in advance to visit our shop for any reason.** Appointment slots vary throughout the year so please check the website and booking system to find out our current opening hours and which slots are available.

Shop restrictions will be in operation where necessary for efficiency purposes and to improve your shopping experience.

Visit www.mapac.com/education/parents for updates & to book your appointment.



Address:
Unit 11,
Mowat Industrial Estate,
Sandown Rd,
Watford
WD24 7UY



3. ONLINE ORDERING GUIDE

Under normal circumstances we aim for all orders to be sent out within 10-15 working days. During our busier periods (especially over the summer) or if anything unexpected occurs, it can take longer, so please allow us some extra time to get your order to you.

Delivery to your home / work all year round!

or

FREE Click & Collect

or

FREE delivery to your school

(This service will not operate during any school holiday this includes the 6 week summer holiday – order cut off date is 28th June for last delivery in to school on or around 12th July. Our aim will be to resume in September, you will be informed when this happens)

IMPORTANT SUMMER ORDERING INFORMATION

To receive your order before the start of term please order by 31st July.

We do everything we can to send out all items as soon as possible but a high volume of orders or unforeseen circumstances may occasionally lead to delays.

- If using Option 'Click & Collect'

a) The collection hours are usually **9am-5pm Monday – Friday** year round whilst during the summer holiday these hours usually extend to 8am – 7pm, but are subject to change. Saturday collection hours will be in line with our shop opening times. We recommend you check current opening hours before you visit to collect your parcel.

Please check <http://www.mapac.com/education/parents> for updates.

b) The address for Click & Collect:

6, Mowat Industrial Estate, Sandown Rd, Watford WD24 7UZ

If you have any queries, please do not hesitate to call or email us. We are happy to help!