



### *Promoting Resilience - Achieving Potential*

All parents and carers who enter the school site at any time set examples of behaviour and conduct which can influence pupils. All staff members have the right to work without fear of violence or abuse; therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, trustees, visitors, pupils or other parents and carers may result in individuals being removed from the premises. All parents and carers must, therefore, demonstrate high standards of conduct to encourage our pupils to do the same. Parents and carers are held responsible for the behaviour of others visiting school on their behalf, e.g another family member collecting pupils. **Please see the table below for further details.**

#### **Expected Behaviour**

- All parents and carers should respect one another, all children and staff. There should be no physical abuse, rude or aggressive behaviour, bad language, racism, homophobia, or sexism directed towards another parent, carer, pupil or member of staff.
- Parents and carers are expected to support the staff in maintaining discipline and good behaviour in our school.
- No parent or carer should enter the school premises under the influence of drink or drugs.
- No parent or carer should enter the school premises with a dog apart from guide and other assistance dogs.
- Complaints made by parents or carers should go through the correct channels. If a parent or carer has a concern or an issue about another parent, carer or child in the school, they must not approach them directly but report their problem to the school office. Any personal matters that are not to do with school should be dealt with off school premises.
- If a parent or carer is unhappy with the school, they must discuss this in line with the complaints procedure and not harm the school's reputation by using social networking sites to express their opinion.
- All parents and carers should only enter the school building through the school office.
- The school has the authority to ban parents and carers from the school site who repeatedly display unacceptable behaviour.
- Support the school approach to online safety and not deliberately upload or add any images, video, sounds or text that could upset any member of the school community.