Herts Catering Ltd - Feedback January 2025

Year Group	Does your child have a school meal? Yes	How often does your child have a school meal? Daily		Do you have any comments on the variety of our meal options?		Any other comments
Reception	Sometimes	A few times a week	He does not like the options on the menu	I believe it needs to be more variety of meal options	Maybe change the menu regularly for a variety of options	
eception eception	Yes Yes	Daily Daily		Too many types of jacket potatoes daily		
eception	Yes	Daily				
eception	Yes	Daily		No option to have plain jacket potatoes Sometimes there is only a vegetarian option	Not pictures to show ever option which would be so much more helpful	
	Yes Sometimes Yes	Daily Once a week Daily	We eat halal so the selection is small for us.	Yes, please make them halal and please offer sandwiches (with sliced bread) option as the rolls aren't easy to eat for reception children My children like school dinners. They would like some more meat options	Same as above	No
eception	Yes	Daily				
	Sometimes	A few times a week	Does not like menu choices Not happy with some options so opts to have pack	Have more of the veggie options more then once a week. So for example Quorn hotdog offer 2 times a week rather then	N/A More pics for the food, helps my child decide when	
·	Yes	A few times a week	Choice	just once a week Too many vegan options Daughter enjoyed chicken burger on burger day, could that be offered more often?	he can see it visually Pictures for all options	
	Yes	Daily			might help them pick.	
Reception	Yes	Daily Daily		It would be good to have more non-quorn options. I feel like a lot of the vegetarian options are meat options replaced with quorn. E.g instead of quorn burger you could have bean burger or veggie burger.	Be good to have pictures of all the meals in the school gateway app.	
Year 1	Sometimes	Once a week	Less halal/ vegetarian options	Yes , more variety must be added . Halal	More options in pasta and once a week mashed potato must be served.	No
'ear 1	Yes	Daily			My children says the meals don't look like in the pictures. We appreciate healthy mealsless frozen and less microwavethank you	
'ear 1	Yes	Daily		Sometimes there is only a VE option for my son, due to dairy allergy, but quorn isn't for him. There is the jacket potato option which is his fall back. But I	better options School lunches are not always appealing and im glad it has moved away from the mediterranean style which appeared a lot in the menu last time. A better variety would more appealing.	
'ear 1 'ear 1	Sometimes Yes	A few times a week Daily		Variety has got worse. Sometimes no meat options	Keep it more simple	
'ear 1	Yes No	Daily Never		They are good but don't think cakes etc should be offered for pudding daily. The options aren't something he's used to	Less sugar based puddings - only a few times a week	
				Meal options are great. My daughter		Thank you for providing great, enjoyable food to the
(ear 1	Yes	Daily		To many jacket potato per week needs to		children.
'ear 1	Yes	Daily		be changed Better option could be introduced kids should be allowed to mix and choose what	More of a variety needs Allow children to pick and	
'ear 1	Yes	A few times a week	It's not halal or option is good	they want to eat.	mix options	
'ear 1	Yes	Daily		I would like to see the wholemeal bread	More variety of vegetables	
'ear 1	Yes	Daily		as an option and to introduce more egg meal options (boiled, fried, scrambled) Would like to see more variety. There are	Bigger portions, too	
'ear 1	Yes	Daily		three options for jacket potatoes every single day of the week ! more vegetables please - most foods are		
	Sometimes	A few times a week	Lack of enjoyment	quite carb rich too - some more protein options		
/ear 1	Yes	Daily				
/ear 2	Sometimes	Once a week	They prefer lunch boxes, i think its due to the time they have to eat. Its quicker if you have lunch box, more time to play!			I think you a do a really great job!
					Add some flavours bit salt and paper/ and also fruits	Need to improve

Year 2	Yes	Daily				
Year 2	Yes	A few times a week			Can a Halal option be	
Year 2	Yes	Daily		There needs to be more variety	introduced	
				Some days the variety is good, however	and making planning in	Photo for each meal
Year 2	Yes	Daily	I like them to have a hot meal in the day	on other days not so much	advance much easier. flavoursome to encourage	PLEASE!
Year 2	Yes	A few times a week		Bit repetitive	more exciting meals at	
Year 2	Sometimes	Once a week		I think the variety is OK, just not for my son	That the sandwich option could be more than one choice	
						Portion size,
Year 2 Year 2	Yes Yes	A few times a week Daily	Na	Na	Na	too small
Year 2	Yes	Daily		Good options and variety	Not from our perspective, our child is very happy with the lunches and always has something she can choose.	
				There is not a meat option on some of the	something she can choose.	
Year 2	Yes			days		
Year 2 Year 3	Yes Sometimes	A few times a week A few times a week	Sometimes she doesn't like what it is in that day She doesn't like the options	No really	Not really Please bring back chicken curry	
Voor 2	Somotimos	A few times a week	She only likes a faw of the shellow	Fairly variading real issues	Offer simple sandwiches	
Year 3 Year 3	Sometimes Yes	A few times a week	She only likes a few of the choices	Fairly varied, no real issues	like ham etc	
					butter they can have as a	
Year 3	Yes	Daily		Good variety	side with any of the meals	More variety
Year 3	Sometimes	A few times a week		Not enough fresh vegetarian options. Not keen on meat substitutes like quorn products and my child does not choose those meals.	A different vegetarian option rather than jacket potatoes everyday. Also, a different vegetarian option rather than just pizza every	of vegetarian options rather than just pasta a few
Year 3	Sometimes	A few times a week	Packed lunches are cheaper and they don't like all the options			
Year 3	No	Never	He doesn't like school dinners			
Year 3	Yes	A few times a week		Fridays always the same with pizza or fish		
Year 3	Yes	A few times a week		The pizza is not too good apparently Generally a good selection of different choices, lots of favourites my child enjoys.		
Year 3	Yes	A few times a week	He doesn't like the selection available	I think a good choice of meals		
Year 3	Sometimes	Once a week	My son wants pack lunch but we want and encourage school dinners	Variety is good !		We thank school meals in the first few years of school for our son. It was varied and our son enjoyed them !
Year 3	Sometimes	A few times a week				Price of school meals are very high; you would get better value for money buying a MacDonald's happy meal! Compared to secondary school, they are at least 80p per meal
Year 3	Sometimes	Once a week	Not choices they would pick	Wish was more variety		No
Year4 Year4	Yes Sometimes	Daily Once a week	Good choice		More chicken	
Year4	Sometimes	A few times a week	N/A	Not a fan of the sauce heavy dishes	N/A	
Year4	Sometimes	Once a week	Does occasionally, but mostly not, because of the cost and my child Is fairly fussy, I cant let them eat			
Year4	Sometimes		jacket potato every day , I can provide daily	Fairly good choice for a non fussy child		

Year4	Yes	Daily		Could do with 2 sandwich options a day. Less potato options and maybe one more hot option instead. Maybe a healthy noodle option one day? More veg, peas, sweetcorn, carrots, baby tomatoes, cucumber and peppers? Maybe not so much melted cheese or mayo on options.	As above. 2 sandwich options a day. Less potato options, one more hot option instead. Healthier	Photos of all options would help with child chosing. At the moment only some options have photos next to them. And photos need to be accurate.
Year 4 Year 5	Yes	Never	The food is very varied and does not cater for children who prefer plain food.	Your options are very continental, I understand we have a range of different nationalities in the school, but you really should offer traditional English dishes.	Ask the children to design menus, what they would like to see. School meals were always cooked in kitchens at school, now it's brought in and not the same. We should go back to how it was before Jamie Oliver piped up.	
Year 5 Year 5	Yes	A few times a week Daily	would like, in particular those fridays where it's salmon, egg roll, etc. This particular menu day is pretty polarising food types that kids either love or hate. Could we have a burger or fish finger option on that day?	smaller than in the past (yet costs much	With the meal prices higher than ever, I'd like to see more filling sandwiches and for the most requested meals to appear more	daughter
Year 5	Yes	A few times a week	Doesn't like them compared to last school, says veg is soggy, no sauce and burgers are served with patty and bun no salad or sauce	No	Sauce as I would not like eating a dry burger	Year 5 and year 2
Year 5	Yes	Daily			Yes, provide more options for hot plant based/veggie	
Year 5	Yes	A few times a week Once a week	Not enough veggie options except Quron	More Plant based meals	meals Have the allergy options available to read on the gateway instead of referring to the table.	
Year 5				Quantity could increase for the older kids		
Year 5 Year 5	Yes Yes	A few times a week Daily		Quantity could increase for the older kids Good		
Year 5	Sometimes	A few times a week			Would like them slightly	
Year 5 Year 5	Yes Yes	A few times a week A few times a week		No	bigger No	
Year 6	Sometimes	Once a week		Small quantity	Greater choice of what children actually eat	Increase quantity
Year 6	Sometimes	Never	She used to but then stated she no longer liked them			
Year 6	Sometimes	A few times a week		Being vegetarian, a variety of options would be good.		Child sometimes mentions portions weren't enough, hence could this be looked at?
Year 6	Yes	A few times a week		Not enough variety	Include meals from other cultures	
	Νο	Never	They don't like the food at school. It's bland, dry, very little choice, and often not exactly what it says on the menu. Yesterday it was meant to be chocolate cake with custard, but it was just the cake, no custard.	Too many vegetarian options.		are not fussy eaters, always eat veggies and healthy food and only occasionally fast food. But they beg not to have school lunches. I stopped
Year 6			Does not like the vegetarian options with quorn in		More variety of fresh	Different vegetarian options like cheese baguette rather than jacket potato

					Maybe more breaded chicken or fish with chips , more pizzas or pastries could be added, to replace	
					the baguettes sometimes can be sandwiches selections and more vegetables can also added	
Year 6	Yes	A few times a week		sometime.	to the meal.	
						Bigger
Year 6	Yes	A few times a week	Vegetarian or pork choices	The variety is good	Biger portions	portions
						The menu or recipes have changed, since then I've had to do more packed
Year 6	Sometimes	Once a week	It doesn't taste as nice as it did before			lunches